

KATHRINE V. TULLEY

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AREAS OF EXPERTISE

- SQL Server scripting (v. 2000, 2005) for DDL (table/field creation/maintenance/stored procedures)
- Advanced MS Access programming, development, administration and reporting
- Business Analysis
- Requirements research with multiple program Subject Matter Experts (SMEs)
- Decision Support Analysis using SQL Server, MS Access, and MS Excel
- Comprehensive MS Excel data analysis, reports, and charts
- Creative problem-solving to tailor unique solutions by project
- Expert Report Writing
- Technical Documentation

PROFESSIONAL EXPERIENCE

Microsoft Contract project

Irving, TX

Business/Systems Analyst

Aug 2008 –Jul 2009

Technology used: Business Analysis ♦ SQL Server 2005 ♦ T-SQL ♦ DTS ♦ Views ♦ CASE ♦ MS Access ♦ MS Excel ♦ Pivot Reports ♦ SharePoint

- Analyzing and processing daily Customer Service Survey data for 8 product lines
- Enhancing 8 MS Access daily survey processing databases
- SQL Server 2005 scripting stored procedures and views to automate daily survey data processing
- Performance tuning T-SQL Statements, CASE statements and DTS packages
- Creating and enhancing various MS Excel pivot reports for business unit owners in 5 regions
- Daily file management and updates on internal SharePoint site
- Documenting daily and monthly processes
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2020 Companies Contract project

Fort Worth, TX

SQL Server Analyst / Access Database Programmer

Jan –May 2008

Technology used: SQL Server 2005 ♦ T-SQL ♦ Stored Procedures ♦ Views ♦ MS Access ♦ MS Excel

- Enhanced MS Access payroll processing application for 300+ sales force
- Converted Access payroll database to SQL Server 2005 prototype application
- Scripted stored procedures and views to automate weekly data import/export for payroll processing
- Documented weekly data processes

Voyager Expanded Learning Contract project

Irving, TX

SQL Server Data Analyst

Oct-Nov 2007

Technology used: SQL Server 2005 ♦ T-SQL ♦ Stored Procedures ♦ DTS ♦ MS Excel

- SQL Server 2005 scripting for daily data import and processing for 350+ schools, mapped 25 new data sources and updated stored procedures and DTS packages
- Analyzed overnight data imports into Staging. Ran daily DTS packages to import data into Production

DSS Research

Fort Worth, TX

SQL Server / Access Database Programmer

Sept 2004-Aug 2007

Technology used: SQL Server 2005 ♦ T-SQL ♦ Stored Procedures ♦ CASE ♦ MS Access ♦ MS Excel

- SQL Server (v. 2000, 2005): Imported, analyzed and processed 1 million+ survey data sets
- MS Access: Analyzed and processed data to create custom survey sample for 5-10 clients weekly
- Optimized SQL Statements, CASE statements and stored procedures for performance tuning

Air Liquide Contract project

Dallas, TX

Data Analyst/Access Database Programmer

Mar-Aug 2004

Technology used: MS Access ♦ MS Excel ♦ SQL ♦ Oracle 11i

- Processed backlog of 3000+ invoices due to Oracle data conversion
- Developed MS Access Sales Accounts Price Adjustment tracking system for sales department
- Tracked and reported annual variances in prices and corresponding sales
- Analyzed A/P invoice data during Oracle database conversion

Mary Kay, Inc. Contract project

Dallas, TX

Data Analyst

Jan-Nov 2003

Technology used: MS Access ♦ MS Excel ♦ SQL

- Developed data analysis tools and performance tracking database for 500+ vendors
- Researched and reported Component and Packaging Specs for 150 products

Minor Planet Systems USA formerly @Track Communications

Richardson, TX

Data Analyst, Billing/Order Processing

Oct 2001-Aug 2002

Technology used: ♦ MS Excel ♦ Legacy RDBMS

- Reduced backlog of 500 Technician work tickets
- Updated 7,500 Billing Accounts records in legacy RDBMS
- Maintained Accounts Receivables billing system

Allied Surveillance Technologies Contract project

Dallas, TX

Access Database Programmer / Report Writer

Aug 2001

Technology used: MS Access ♦ MS Excel ♦ SQL

- Developed MS Access CRM database system for surveillance equipment company

Wyndham International formerly The Kinetic Group

Dallas, TX

Quality Assurance Analyst / Database Programmer

1998-May 2001

Technology used: SQL ♦ MS Access ♦ Test Plans/Scripts ♦ User Cases/Scripts ♦ MS Excel ♦ Technical Documentation

- Lead QA Analyst for “Wyndham By Request” customer loyalty program
- Conducted requirements research with 15 program SMEs
- Developed all test plans, usage cases, and scripts using MS Excel for 10 internal programs
- Developed MS Access RDBMS to assure compliance for 500 hotel properties and service vendors

EDUCATION

Bachelor of Science, Business/Information Systems

University of Phoenix Online Campus

2004- 2008

Visual Communications Certificate

University of Phoenix Online Campus

2008